

Greetings High Valley Neighbors,

Your HOA Board is excited to introduce a new service we are implementing for community-wide email communication called **Gaggle Mail**.

The Board has created a single “general” community distribution list initially, with an address of: hv-community@gaggle.email. Additional sub-lists for special interest groups within the High Valley community may be created in the future if traffic warrants more focused topics.

WHAT IS GAGGLE MAIL?

Gaggle Mail is a list-service which allows members of our HOA to communicate with each other via group emails, using a collection of semi-private email distribution lists that will be maintained by the Board. *If you are reading this intro letter, then you are already subscribed, but you may also easily leave the list if you wish to unsubscribe yourself.* The “hv-community” list is recommended for conversations on topics such as: organizing volunteer events, help wanted or offered, announcing a yard sale, inviting folks to a party in the park, community-watch discussions, or anything that could be of interest to other homeowners.

Gaggle Mail is an open-group platform, meaning any subscriber to the list can send messages to and receive messages from the list. As the Gaggle mail lists will largely be unmoderated, the Board has developed a “Community Lists Rules & Etiquette” document that must be adhered to by those participating in these lists. This document is available on the High Valley website under Governing Documents, or via direct link at:

<https://www.highvalley.club/wp-content/uploads/2024/10/Community-Lists-Rules-Etiquette.pdf>

HOW TO USE THE EMAIL LIST:

To use Gaggle Mail to send a message to your High Valley neighbors, just open your personal email app and send a new email to: hv-community@gaggle.email

Every member of the list will receive your email. That's all there is to it!

Please note that a *reply to a Gaggle Mail email is a **REPLY-ALL to the entire group**.*

Please be sure to review the Rules & Etiquette document before sending your first email to the list, and be mindful of the Reply-All default. All members of a Gaggle Mail list receive every email sent to that list by default. However, you can “MUTE” an email subject chain that you no longer wish to follow. To participate you can simply reply to an email to add your voice to the discussion.

At the bottom of each email you receive from the Gaggle mail service, you’ll find links to: Reply to Group (aka reply-all), Reply to Sender, My Membership Preferences (aka settings), Contact Group Administrators, Report Spam, Mute (silence thread that you’re not interested in), or Unsubscribe (remove yourself permanently from the list).

The “hv-community” list is intended for informal intra-community discussions and is not a forum for official HOA business. Announcements for scheduled HOA meetings and official financial notices will continue to be sent by the Board via Appfolio emails, however, some announcements may be re-posted via Gaggle Mail to invite community discussion.

If you have questions or problems using the service, please contact the Board’s communications chair via email at: Communications@HighValley.club